



ISA Certifications

ISA Certified Tree Worker Climber Specialist® Candidate Application Handbook

Notice: Beginning June 1, 2015 ISA will begin requiring objective verification of candidate eligibility. This means candidates claiming eligibility from work experience or educational background will be asked to provide the following:

- Transcripts for your relative education
- Dated invoices from each year of work experience
- Employer provided information

The candidate will only need to provide documentation for the eligibility experience they are claiming. For example, if exam eligibility is based on 3 years full time work experience then invoices or letters of reference will suffice. Applications that do not include the required documentation will be denied and returned to the candidate.

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Purpose and Scope of the ISA Certified Tree Worker Climber Specialist® Program

Certification is a voluntary program that results in peer recognition of your professional knowledge and skill. Becoming ISA Certified also builds your self-image. By studying for and passing the certification exam, you demonstrate a thorough knowledge of and dedication to correct arboriculture practices. Certification provides the public and those in government the opportunity to make an informed selection of services based on the expertise represented by your credential. The process of becoming ISA Certified and maintaining the designation provides personal incentive to continue your professional development. Certification is also a tool to assist employers in training their existing personnel and selecting new employees.

Exam Content and Objectives

The certification examination was developed by a panel of industry experts representing all aspects of arboriculture. Questions were derived from a job task analysis survey filled out by arborists from around the world. Questions are continually analyzed by the ISA Certification Test Committee using the latest test statistics, and new questions are always being developed. Questions that do not perform satisfactorily are removed from the question bank. Updated examinations are created on a regular basis.

The written exam content is divided into eight areas of knowledge:

1. Safety.....	18%
2. Removal.....	12%
3. Rigging.....	12%
4. Pruning.....	18%
5. Cabling.....	6%
6. Tree Sciences.....	10%
7. Tree Identification.....	10%
8. Electrical Hazard Awareness Program....	14%

The purpose of the tree climbing skills exam is to assess the applicant's ability to demonstrate the fundamental skills necessary to perform as a competent tree climber. The primary emphasis throughout the exam is safety.

The objectives of the Certification Program are to:

- Improve technical competency of personnel in the tree care industry;
- Create incentives for individuals to continue their professional development;

- Provide the public and those in government with a means to identify professionals who have demonstrated through a professionally developed exam that they have thorough knowledge and skill in tree care practices.

Participant Eligibility Requirements

The ISA Certification Board requires a candidate to have a minimum of 18 months (1.5 years) of climbing experience in arboriculture.

Documentation of work experience is required with submittal of application. Letter(s) of reference from your current or previous Employer(s) is acceptable.

If you are self-employed or own your own company, you will be required to submit three letters of reference with your application. References may be in the form of copies of invoices, contracts, and/or business licenses.

The candidate must also show proof of valid hands-on training in CPR and first aid. The candidate must include proof of a physical (practice) Aerial Rescue training within the past year. See application section for acceptable verification options.

By submitting your application, you authorize ISA to contact the practical experience reference(s) named on your application to substantiate your eligibility.

Examination Format

The examination consists of two parts:

- The written portion is made up of 65 multiple-choice questions. Each question has four possible answers listed, only one of which is correct. You will have 1.5 hours (90 minutes) to complete the written exam.
- The skills-based part of the exam is an outdoor practicum. You will have one-half hour (30 minutes) to safely and successfully complete it.

You must pass both parts to obtain the certification.

If you have been a participant of the ISA chapter or associate organization or International Tree Climbing Championships, you may waive the work climb portion of the skills exam provided that you satisfy all of the other requirements and complete all requirements noted on the Skills Exam Waiver Form. (Form enclosed in application section.)

You will need to specify on your application either that you are taking the entire exam or which part of the exam you wish to take.

Pretesting of Exam Questions

Within the written exam, there will be 15 new questions that have not been used on previous exams. Inclusion of these questions allows for collection of meaningful data about development of new exam questions. Responses to these questions are not used in determining individual exam scores. These 15 questions are not identified and are scattered throughout the exam so that candidates will answer them with the same care as the questions that make up the scored portion of the exam. This methodology assures candidates that their scores are the result of sound measurement practices and that scored questions reflect current practice.

Application Process

Exam Dates and Locations

ISA Certified Tree Worker Climber Specialist® written exams are offered through an ISA chapter- or associate organization-sponsored exam or through a Pearson VUE testing center. The skills portion of the exam is held only as an ISA chapter- or associate organization-sponsored event. For information on dates and locations of ISA chapter- or associate organization-sponsored certification exams in your area, contact ISA or visit the ISA Events Calendar at www.isa-arbor.com/events/eventsCalendar/index.aspx. To find out if a Pearson VUE testing center is close to you, visit <http://www.pearsonvue.com/isa/locate/>.

Fees

Candidates who are members of ISA and their local chapter or associate organization receive an exam discount. If the exam is an ISA chapter- or associate organization-sponsored exam, the fee is \$135 USD for members and \$195 USD for nonmembers. In addition to the exam fee, there is a computer-based testing administrative fee of \$125 USD for those who elect the computer-based option. The administrative fee applies each time a computer-based exam is scheduled. To be eligible for the discounted rate, a candidate must be a current member of ISA and a current member of an ISA chapter or associate organization.

ISA certification fees are separate and distinct from ISA membership dues and from ISA chapter or associate organization dues.

Certification Agreement and Release

Authorization

All applicants are required to review and accept the Certification Agreement and Release Authorization found at the end of the application. Your signature

confirming review and acceptance of these terms is required for certification.

Submission of Application

Becoming ISA Certified is a two-step process through your My Profile ISA website account.

1. Apply to sit for a certification exam.
2. After your application is approved, you may enroll to take the exam.

If you do not have an ISA website account you can create one at <https://www.isa-arbor.com/myaccount/createaccount.aspx>.

A completed application must be submitted through your ISA My Profile website account by choosing the Applications link, <http://www.isa-arbor.com/myaccount/myprofile/CAPS.aspx>, and selecting Create Application.

Once your completed application has been reviewed, you will be notified by ISA of your application approval or denial through e-mail. You may check the Applications section at any time to determine your status or view old applications. If denied, you must complete a new application when applying for a credential.

Once approved you must enroll into the exam by selecting either the enrollment link within the approval e-mail or within the Applications section of My Profile. Enrollment will include the processing of applicable exam fees. Enrollment and payment must be received on or before the deadline date. ISA does not provide refunds for exam enrollments. There are no exceptions to this policy.

There is no deadline date for computer-based exams. For ISA chapter- or associate organization-sponsored exams, the deadline date is 12-US business days prior to the scheduled exam date.

If you have questions or difficulties with the application or enrollment process, contact ISA.

Due to the complexity of the application process, onsite registrations are not available for ISA exams.

ISA has the right to contact any person or organization as part of the review of your application. By applying, you authorize the release of any information requested by ISA for the purpose of reviewing your application. ISA has the right to notify appropriate organizations if your application contains false information.

Confirmation

You will be notified when your enrollment has been processed. After you have been successfully enrolled, you will receive a confirmation packet with a letter containing the location, date, time of the exam, and the

name of the appropriate contact person. For computer-based exams held through Pearson VUE, you will receive instructions via email on how to schedule a date and time with the computer-based testing vendor. The vendor will then send you a confirmation including the location, date, and time of the exam. You are provided a 90-day authorization period to schedule and take the exam.

Rescheduling Exam or Additional 90-Day Authorization Period Requests

If circumstances change after you have applied for the examination, you must request in writing to have the exam rescheduled or request an additional 90-day computer-based authorization period.

A fee of \$50 USD applies to both types of requests. ISA chapter- or associate organization-sponsored exam requests must be received prior to the 12-business-day deadline. Additional 90-day computer-based authorization requests must be received within the candidate's current 90-day authorization period. If the request does not reach ISA before the ISA chapter- or associate organization-sponsored exam deadline date, or is beyond the 90-day authorization period, or the candidate fails to schedule an exam within the 90-day authorization period, the candidate will be considered a no-show and all exam fees will be forfeited. If the scheduled date was your free retake, your free retake will be forfeited.

If you need to reschedule an exam date within your current 90-day authorization period with the computer-based testing vendor, you may do so no later than one business day prior to the scheduled exam date. If contact is made in less than one business day, you will be considered a no-show and will forfeit all exam fees. Registrations are not transferrable to another person.

If you need to reschedule the exam, you may do so by contacting Pearson VUE via phone or through their web site <http://www.pearsonvue.com/isa/contact/>. If rescheduling during the weekend, you must do so directly through their web site.

Preparing for the Exam

Admission

ISA's *Tree Climber's Guide*, 3rd Edition (Lilly, 2005) is intended to serve as a recommended program of study. Other recommended study materials include:

- ANSI A300 *Standard for Tree Care Operations (Part 1) – Pruning*.
- ANSI Z133 *Standard for Arboricultural Operations – Safety Requirements*.
- ArborMaster® Training Series DVDs

- ISA, 2008. *Best Management Practices – Tree Pruning*.
- ISA/TCIA, 1999. *Basic Training for Tree Climbers* DVD.

Note: The *Tree Climber's Guide*, published by ISA, should **NOT** be considered the sole source of information for the certification examination.

The publications referred to above can be purchased from ISA at +1.217.355.9411 or www.isa-arbor.com and also through your local ISA chapter or associate organization.

Skills Exam Preparation

This section is designed to inform the ISA Certified Tree Worker Climber Specialist® applicant of the requirements to pass the tree climbing skills test. It outlines, in detail, what you need to know and what skills must be demonstrated during the test.

Understanding the Evaluation Form

The evaluation form that is used to assess the applicant's skills is designed to be as fair and objective as possible. Every attempt has been made to eliminate bias on the part of the evaluators. Every applicant will be judged by at least two trained evaluators. The skills to be demonstrated are outlined in specific task statements. Each task statement includes performance standards that indicate exactly what constitutes successful completion of the task. You may view the skills form at <http://www.isa-arbor.com/certification/resources/ClimberSkillsTestEvaluationForm.pdf>.

Each evaluator judges the candidate's performance of each task to be either satisfactory or unsatisfactory. Candidates begin with 505 points. Points are deducted for each unsatisfactory performance of a task. The point deductions are proportional to the importance of the task. In order to pass the skills test, an applicant must have a minimum of 404 points.

Certain tasks, determined to be skills that are critical to a tree climber's competency, carry a point value of 102 points. That means if a candidate fails to satisfactorily complete any critical tasks, he/she will fail the skills test. One example of a critical task is the ability to tie a climber's hitch (tautline hitch or Blake's hitch) successfully.

Pre-Climb: Inspection of Equipment. Applicant must demonstrate a pre-climb inspection of his or her equipment. This includes a manual and visual inspection of the rope, safety lanyard, and climbing saddle for any defects which could pose a safety hazard. Defective equipment must not be used.

Pre-Climb: Proper Tie-In. Applicant must demonstrate a proper tie-in. The applicant will tie a recognized friction hitch (tautline hitch, Blake's hitch, Distel, Schwabisch, or French Prusik (VT)).

Pre-Climb: Tying a Figure-8. Applicant must demonstrate tying a figure-8 in running end.

Pre-Climb: On Rope Test. Applicant demonstrates on rope test for body thrust **OR** secured footlock. He/she must be tied in, both feet on tree, and hands off of rope.

Pre-Climb: Knots and Hitches. Applicant must demonstrate the tying of six additional knots within a one-minute-per-knot time limit. Four of these must be tied correctly to proceed to the main skills test. Each knot must be tied correctly on the first attempt in order to receive a satisfactory mark. An attempt is when the knot is handed to the evaluator. Candidate must correctly dress and set each knot. When the candidate hands the knot to the evaluator, it is considered to be an attempt.

The point deduction for failure to tie each knot successfully is 35 points. The following are the required knots:

1. Cow hitch with a better half **OR** timber hitch
2. Buntline hitch, anchor hitch, **OR** double fisherman's bend (double fisherman's knot)
3. End-of-line: clove hitch **OR** bowline
4. Sheetbend **OR** quick hitch
5. Secured footlock ascending knot: Kleimheist **OR** English Prusik
6. Midline knot: clove hitch **OR** butterfly

Candidate must have one or more points remaining to proceed to the main skills test.

Rope Throw: Tree and Site Inspection. Climber must do a tree and site inspection. The purpose is to check for:

- The location of utilities and wires
- In ground targets
- Above ground targets
- Tree structure and stability

Rope Throw: Climbing Line Installation. Climber must install the climbing rope at a predetermined position [20 to 25 feet (6 to 8 meters) above the ground]. The use of a throw weight is permitted, but the climber must successfully install the climbing line. Five attempts is the maximum permitted. If this task is not completed satisfactorily, the climber may not continue.

Secured Entry: Secured Entry into Tree. The climbing rope must be installed in a manner which will permit a secured entry into the tree by tying a recognized friction hitch. Recognized friction hitches include: tautline

hitch, Blake's hitch, Distel, Schwabisch, or French Prusik (VT). Candidates must then enter the tree using the body-thrust **OR** secured footlock technique.

Rope Advancement: Tree Inspection. Climber should provide a verbal tree inspection by identifying potential hazards, if present. The climber must advance the climbing rope to the final tie-in position. The climber may throw the rope as many times as necessary in this task. The use of a pole to reset the climbing line is permitted. Climber is also permitted to climb the tree using safety lanyards. Climber must then ascend to the final, pre-determined tie-in point using safe and accepted climbing techniques. Climber must remain tied-in or secured at all times. If at any time the climber is not safely secured, he/she shall be instructed to tie in immediately and come down. This offense will constitute failure.

Rope Advancement: Ascend to Final, Pre-Determined Tie-In Point. The climber must tie-in in a safe and appropriate manner within the maximum time limit set for the skills test. This time limit must be determined in advance by the raters. The purpose is not to introduce an element of speed into the exam, but rather to eliminate any candidate who is clearly not competent or prepared. Climber chooses the technique. The climber remains tied in at all times with lanyard, other end of climbing rope, or second climbing line.

Tie-In: Final Tie-In. Climber should tie in with a recognized friction hitch and stopper knot in the bitter end (running end) of the climbing line. Recognized friction hitches include: tautline hitch, Blake's hitch, Distel, Schwabisch, or French Prusik (VT). Climber must be secured at all times. Failure to do so will result in termination of the exam.

Tie-In: Time Limit on Tying In. Climber demonstrates tying the knot within the maximum time allowed. If time is greater than the maximum time limit of 20 minutes, it will result in failure of the exam.

Hand Contact Station: First Designated Work Station. Climber must assess the first designated work station, demonstrating the controlled use of the climbing line. Climber must never put themselves in a position in which falling (unchecked) more than 3 feet (0.91 meters) could occur. Climber must be secured at all times and maintain balance, control, and posture while contacting the flag **OR** bell by hand.

Pole Saw/Pruner Work Station: Second Designated Work Station. Climber must move to the second designated work station where he/she must contact the flag or bell with a pole saw or pole pruner while demonstrating controlled use of the climbing line. Climber must never put themselves in a position in which falling (unchecked) more than 3 feet (0.91 meters) could occur. An

uncontrolled swing or slip may lead to an unsatisfactory mark and may not constitute failure. The pole must be requested and sent up from the ground. Climber should maintain balance and confident posture, climber should be secured, and the pole should be used with both hands while contacting the target. Climber must also demonstrate the safe setting of the pole saw/pruner in the tree before sending the pole down safely with an approved knot. The pole saw/pruner cannot be dropped.

Descent: Descend to Ground. The climber must ensure sufficient rope to reach the ground. The climber pulls up running end of climbing rope **OR** shows a figure-8 stopper knot. Climber should descend and land in a controlled manner at a safe speed without damaging rope.

Skills Exam Time Limit. The entire exam must be completed within 30 minutes.

Items to Bring with You

For the skills exam, each climber candidate should bring a full set of climbing gear that meets all pertinent safety standards and is in good repair.

This includes:

- Hardhat
- Safety glasses
- Work boots
- Climbing rope
- Climbing saddle (harness)
- Locking snaps OR double auto locking carabiners
- Safety lanyard
- Handsaw and scabbard

All personal protective equipment, fall protection, and the aerial lift device shall, at a minimum, satisfy Department of Transportation, OSHA and ANSI (for U.S.), CSA (for Canada), or other relevant standards that apply in that jurisdiction. Rope snaps should be of the locking type. Carabiners used as part of the climber's primary fall protection system must meet the minimum standards of rope snaps and be of a design such that they cannot unintentionally be opened during work operations. Failure to abide by these rules may result in the applicant's failure of the skills examination.

At the Exam

Admission

To be admitted for testing, you must arrive at the testing site on time and have your identity confirmed by

providing two forms of valid identification. One form of identification will be a valid photo identification card and the other form will be an identification card displaying your signature. The exam host will check your photo identification. If you do not have photo identification with you at the check-in time of the exam, you will not be allowed to sit for the exam and will be considered a no-show.

There will be audio and video taping at the testing centers. If you are not prepared to be taped, you will not be allowed to test at the facility.

Site Rules

- The exact time, date, and location of the course will be enclosed in your confirmation packet.
- You must be on time, as the exam will begin promptly. Report to the exam site at least 30 minutes before the exam starts.
- Dress appropriately. While every attempt is made to provide a comfortable classroom atmosphere, heating or cooling systems may not function properly. Outdoor weather conditions may vary.
- Visitors are not allowed into the exam.
- Books, papers, and other reference material will not be allowed in the testing area.
- No cell phones, pagers, or personal digital assistants will be allowed in testing area.
- No food or beverages may be taken into the exam.
- No smoking will be allowed in the testing area.
- You will be permitted to take restroom breaks on an individual basis. Time spent on breaks will come out of the time permitted for completing the exam.

Applicants and evaluators are expected to comply with all relevant OSHA, ANSI, CSA, or other safety standards and requirements that apply in the relevant jurisdiction. The skills examination is designed to simulate actual working conditions. Equipment used by climbers must provide adequate protection for use in working conditions.

- During the exam:
 - » Writing on the test booklet is not allowed.
 - » If you are caught looking at another individual's exam or talking during the exam, scores may be invalidated or exam materials confiscated.
 - » Applicants who are impaired by the use of alcoholic beverages or illegal drugs, or use them at the examination site, will be immediately disqualified from taking the examination.

- It is of utmost importance that you carefully follow all directions and regulations. Listen carefully to all instructions given by the exam administrator, and follow the directions completely.

Inappropriate Application and Examination Conduct

ISA intends that participation in its certification programs will be a professionally relevant, informative, and rewarding experience for all candidates. All participants in ISA certification exams are expected to conduct themselves in an appropriate and professional manner and to refrain from any objectionable, improper, or unprofessional conduct. To ensure fairness in an examination environment, the following policy and rules apply:

- When an ISA or ISA-designated representative finds that a candidate has engaged in inappropriate conduct or behavior, ISA reserves the right to respond with actions including, but not limited to, the following:
 - » Rejecting an application for qualification
 - » Preventing or precluding a person from participating in an examination, including removing a person from the testing site
 - » Invalidating or nullifying examination results
 - » Issuing and enforcing any other lesser response or action determined to be appropriate or necessary

Inappropriate conduct or behavior includes, but is not limited to, misrepresentation; failure to disclose requested information; cheating; unauthorized possession, use, or distribution of copyrighted or legally protected material; verbal or physical disturbances of the examination; failure to pay fees in a timely manner; and any other objectionable, improper, or unprofessional actions by a person participating in the ISA certification process.

- By submitting an application for certification, each participant acknowledges that he/she understands and agrees to the terms of this policy.

Failure to Attend Examination or Schedule within a 90-Day Authorization Period

No refunds or discounts will be issued if you do not attend the examination. There are no exceptions. If you do not reschedule your appointment or request an authorization extension within the required timeframe, and you do not show up to take the exam at your scheduled time and location, you will be considered a no-show. This will result in losing your one free retake or forfeiting your exam fees. If this happens, you will have to resubmit your application along with the

required retake fees and, if elected, the computer-based administrative fee of \$125 USD. You will have only one year from the first scheduled exam date to retake the exam at the retake fee of \$75 USD. Once you have exceeded the one year, you will be required to pay the full exam fee, along with the \$125 USD computer-based administrative fee if you elected the computer-based option.

Obtaining the Certification

Requirements for Completion

The ISA Certified Tree Worker Climber Specialist® exam includes both written and skill-based components. To obtain the credential, you must achieve the required passing scores for both parts of the examination. The passing scores are 70 percent for the written component and 80 percent for the skill-based component.

When you receive your written exam results, please remember that the domains are weighted, and the average of the domains will not be equal to the overall score.

Once certified, you will receive the designation of ISA Certified Tree Worker Climber Specialist®.

If you do not achieve an overall passing score on both components, you must retake the component that you did not pass until an overall passing score is achieved.

Your certification is personal to you and may not be transferred or assigned to any other individual, organization, or entity. When publicizing your credential, you must comply with the requirements in the *ISA Branding and Style Guide*, found at https://www.isa-arbor.com/styleGuide/ISA_BrandingGuide.pdf.

Exam Scoring

The computer-based exams are graded by the testing vendor. ISA chapter- or associate organization-sponsored written exams are graded at ISA Headquarters. The skill-based exam is scored on site by the instructor administering the exam and sent to ISA Headquarters. ISA will notify you of your detailed results. You may access a brief overview of your results by logging into MyISA on the ISA website and selecting Exam Results under My Profile.

Examination Results and Notification of Certification

Computer-based exams provide result notification immediately upon completion of the exam. Your formal results will be sent approximately six weeks after your exam date. You will be notified of your pass/fail result. Percentage scores will be provided for each domain for your information and a pass/fail result will be provided on the skills exam. Those who pass will receive

a congratulatory letter, score sheet, certificate, identification card, hard-hat decal, and patch.

Your results are confidential. Results cannot be obtained over the phone or by fax.

If you have questions concerning your exam results, direct them in writing to the ISA Certification Department at isa@isa-arbor.com. Because of the need to maintain test security, exam booklets cannot be made available for review of the questions and answers, and the ISA Certification Department does not provide a list of questions that were answered correctly or incorrectly. The only information available regarding your performance on the exam is provided on your score report.

Request for Regrading of Examination

If you believe that an error was made in the grading of your exam, you may request to have your exam regraded. A fee of \$35 USD applies for each hand-graded score report. Requests for regrading may take up to six weeks for completion. If you request to have your exam regraded, you may not schedule another exam until after you receive the regrading results. If you wish to have your exam regraded after receiving your initial score report, please contact isa@isa-arbor.com.

Retaking the Examination

If you do not pass both the written and skill-based components of the exam, you will receive a failure notification and details for retaking the corresponding component of the exam.

You are allowed one free retake and then a \$75 USD fee per retake up to one year from the original date that you took the exam. If you do not attain passing scores within one year of the original exam date, you will be required to pay the full fee amount. Each time a computer-based exam is selected, the \$125 USD administrative fee applies.

What May Be Stated About Certification Holders

By passing the exam, holders of ISA certifications have demonstrated a broad base of knowledge in the area in which they are certified. No other conclusions may be drawn concerning certification holders. ISA certifications do not represent licensure, registration, or other authorization to practice or to conduct business activities for a fee or otherwise.

The ISA Certified Tree Worker Climber Specialist® credential is subject to ongoing requirements, such as participation in continuing education activities and terms of the Certification Agreement and Release Authorization. There is no code of ethics requirement

for this credential.

Expiration and Recertification

ISA Certified Tree Worker Climber Specialist® certification is valid for three years. To retain certification after each three-year period, an ISA Certified Tree Worker Climber Specialist® must recertify. The ISA Certification Program offers two methods of recertification. The first method is to retake and re-pass the certification exam. The second option is to accumulate at least 15 continuing education units (CEUs) over the three-year certification period that relate to the eight tested domains on the exam; provide current proof of training in cardiopulmonary resuscitation (CPR), first aid, and completion of a physical (practice) aerial rescue; and pay the recertification fee.

Candidates who are members of both ISA and their local chapter or associate organization receive a discount on their recertification fees. The non-member recertification fee is \$90 USD. For members, the recertification fee is \$65 USD.

Please visit <http://www.isa-arbor.com/certification/maintainCredentials/index.aspx> for detailed information on maintaining your credential. You may contact ISA at isa@isa-arbor.com if you need further clarification.

Notify ISA promptly if your contact information changes. We are not responsible for undeliverable notifications.

You have the option of checking your CEUs online via the ISA website. To obtain a username and password, to access your CEU report, please email ISA at isa@isa-arbor.com.

CEUs, current proof of training, and proper payment must be received in the ISA office in a timely manner. Allow four to six weeks for processing and posting to your account.

Denial, Revocation, and Decertification

Your certification may be denied or revoked for any of the following reasons:

- Falsification of application
- Violation of testing procedures
- Misrepresentation of your identity or other information

In the event that your ISA certification is denied or revoked or you otherwise become decertified, you must immediately stop using and/or displaying the ISA certification mark, credential, and any other designation indicating an affiliation with the ISA Certification Program. You must comply with any additional directives of the ISA Certification Program.

Nondiscrimination

The ISA Certification Program does not discriminate in determining eligibility on the basis of race, color, religion, sex, national origin, age, disability, or any other characteristic protected by law.

Accommodations for Participants with Disabilities

It is the intent of ISA to provide accessibility to ISA exams to any qualified participant with a documented disability upon reasonable notice and without requiring ISA to take action which would result in a fundamental alteration in the nature of the exam or an undue financial burden to ISA.

If you have a special need and require an accommodation for an exam, please complete the Special Accommodations Request Form at www.isa-arbor.com/Accommodations and submit it with your application or retake form. Your request will be reviewed and you will be notified of a determination. Approved accommodations are provided through our computer-based vendor at no additional charge to you.

Appeals and Complaints

Complaints and appeals are accepted and resolved in accordance with the ISA Credentialing Appeals and Complaints policy, available at www.isa-arbor.com/certification/resources/cert_Credential_Appeals.pdf.

Privacy

By applying for an ISA certification, you authorize ISA to make your contact information available to your local chapter or associate organization and our professional affiliates so they can share information with you about educational seminars and other events.

ISA shares your contact information, pass/fail exam result, expiration date, and other relevant details with your ISA chapter or associate organization so that they may monitor your credential status and administer credential-related services.

Your name, location, and credential will be available to members of the public on the ISA web site.

Some credential holders do not wish their names to be distributed to the public or to other interested parties (vendors, potential employers, etc.). If you do not wish to have your name included on the ISA web site or on distribution lists, contact the ISA Certification Department at isa@isa-arbor.com.

You will be notified of whether or not you passed the certification examination, but your score will not be disclosed to any third party except as noted above. Your status as a certification holder, past or present, and dates of certification may be disclosed to third parties.

ISA CERTIFIED TREE WORKER CLIMBER SPECIALIST® APPLICATION

This application must be received at least 12 WORKING DAYS prior to the date of the chapter or associate organization exam for which you are applying. There is no deadline for the computer-based exams. If your application is approved, you should receive a confirmation letter. If you do not receive this letter, contact ISA at +1.217.355.9411.

Note: Your name must be listed exactly as it appears on your government issued photo identification. If your name does not match your government issued photo identification, you will not be allowed to take the exam and will forfeit your exam fees.

1. _____
PRINT YOUR NAME EXACTLY AS IT APPEARS ON YOUR GOVERNMENT ISSUED PHOTO IDENTIFICATION CARD

COMPANY NAME (IF APPLICABLE)

2. _____
NUMBER AND STREET

LOCALITY/CITY

PROVINCE/STATE

POSTAL CODE/ZIP CODE

The address you indicate will be used for all future correspondence by ISA. In addition, you can elect to have this information published and distributed in ISA Certified Tree Worker Climber Specialist® lists.

3. Contact Phone Number _____ Fax Number _____

E-mail Address Required for Enrollment _____

4A. Member of ISA Yes No Identification Number _____

4B. Member of ISA Chapter Yes No Chapter _____

5. Please check here if you would like to take the Knowledge exam via computer-based testing.

If electing to take the exam via computer-based testing leave 6-7 blank

6. Date you wish to take the exam ____/____/____ (non-computer-based exam)
MONTH DAY YEAR

7. Location of Knowledge exam _____
LOCALITY/CITY PROVINCE/STATE

8. Date you wish to take the Skills exam ____/____/____
MONTH DAY YEAR

9. Location of Skills exam _____
LOCALITY/CITY PROVINCE/STATE

10. Are you requesting a special accommodation? Yes No [\(If Yes, you must enclose form\)](#)

11. Language Options (check which option you prefer based on where you're testing)

Computer-based Testing Options

English:

Japanese:

Spanish:

Chapter or Associate Organization Sponsored Options

English: Traditional Chinese:

Japanese:

Spanish:

12. Will you be including the CTW waiver form? Yes No (If Yes, you must enclose form)

Note: Submitting your application does not guarantee enrollment. Enrollment is based on meeting eligibility criteria and availability.

13. Some ISA Certified Tree Worker Climber Specialists® do not wish their names to be distributed to the public or to other interested parties (vendors, potential employers, etc.). If you do **NOT** wish to have your name included in ISA Certified Tree Worker Climber Specialist® lists for distribution, please indicate here.

14. **Documentation of Work Experience is Required for Approval**

(You are required to provide one of the following):

1. Employer provided information examples:

- A letter(s) of reference from current or previous Employer(s) which must include:
 - Contact information
 - Job responsibilities
 - Dates of employment
 - Employer signature

2. Self-employed requirements:

- Invoices and/or letters of reference from the past 18 months which must include:
 - Contact information
 - Applicants job responsibilities
 - Dates of work performed
 - Customer experience

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International Society of Arboriculture

PO Box 3129 • Champaign, IL • 61826-3129 • USA
p. +1 217.355.9411 • f. +1 217.355.9516 • www.isa-arbor.com

Applicant Name: _____

Employer Provided Information (this information is required for application approval)

Current or Most Recent Employer (Company Name) _____

Applicants Position Title _____

Employer Contact Person _____ Phone Number _____

Employer Contact Person’s Title _____

Address of Employer _____

LOCALITY/CITY

PROVINCE/STATE

POSTAL CODE/ZIP CODE

List Essential Duties and Responsibilities of Applicant

Applicant Employed:

FROM MONTH YEAR TO MONTH YEAR TOTAL TIME

Employer Signature

By signing below, you acknowledge the employment information you provided in this application for the applicant is accurate and complete to the best of your knowledge.

Employer Name _____
PRINT YOUR NAME

Employer Signature _____ Date _____

If there is not enough space to list the required experience with your current and previous employers, please attach an additional sheet.



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Applicant Name: _____

Previous Employer Provided Information (this information is required for application approval)

Previous Employer (Company Name) _____

Applicants Position Title _____

Employer Contact Person _____ Phone Number _____

Employer Contact Person’s Title _____

Address of Employer _____

LOCALITY/CITY

PROVINCE/STATE

POSTAL CODE/ZIP CODE

List Essential Duties and Responsibilities of Applicant

Applicant Employed:

FROM MONTH YEAR

TO MONTH YEAR

TOTAL TIME

Employer Signature

By signing below, you acknowledge the employment information you provided in this application for the applicant is accurate and complete to the best of your knowledge.

Employer Name _____
PRINT YOUR NAME

Employer Signature _____

Date _____

If there is not enough space to list the required experience with your current and previous employers, please attach an additional sheet.



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Applicant Name: _____

Previous Employer Provided Information (this information is required for application approval)

Previous Employer (Company Name) _____

Applicants Position Title _____

Employer Contact Person _____ Phone Number _____

Employer Contact Person's Title _____

Address of Employer _____

LOCALITY/CITY

PROVINCE/STATE

POSTAL CODE/ZIP CODE

List Essential Duties and Responsibilities of Applicant

Applicant Employed:

FROM MONTH YEAR TO MONTH YEAR TOTAL TIME

Employer Signature

By signing below, you acknowledge the employment information you provided in this application for the applicant is accurate and complete to the best of your knowledge.

Employer Name _____
PRINT YOUR NAME

Employer Signature _____ Date _____

If there is not enough space to list the required experience with your current and previous employers, please attach an additional sheet.

15. **Verification of CPR, First Aid, and a Physical (Practice) Aerial Rescue Training**

To be eligible to take the ISA Certified Tree Worker Climber Specialist® Exam, the candidate must include proof of valid hands-on training in CPR and first aid. The candidate must include proof of a physical (practice) Aerial Rescue training within the past year.

Note: This information is required for application approval. Must attach necessary documentation and proof.

Proof of training in CPR can be any one of the following:

(Please check the appropriate item and include copy of card, certificate, or verification)

_____ A copy of a valid CPR card from the Red Cross or American Heart Association.

_____ A certificate of completion in training of CPR. ISA reserves the right to verify source of training.

_____ Other – Please contact the ISA for approval

_____ A written verification from employer – Please complete the information below.

I hereby certify that my employee _____ has completed training in CPR.

**By: _____ Supervisor/Manager/Owner
(Please circle)**

**Of: _____
(Company Name)**

Date of completion of training: _____

Proof of training in first aid can be any one of the following:

(Please check the appropriate item)

_____ A copy of a valid first aid card from the Red Cross.

_____ A certificate of completion in first aid training. ISA reserves the right to verify source of training.

_____ Other – Please contact the ISA for approval.

_____ A written verification from employer – Please complete the information below.

I hereby certify that my employee _____ has completed training in first aid.

**By: _____ Supervisor/Manager/Owner
(Please circle)**

**Of: _____
(Company Name)**

Date of completion of training: _____

Proof of training in a physical (practice) aerial rescue can be any one of the following: (Please check the appropriate item)

_____ A certificate of completion in training in a physical (practice) Aerial Rescue. ISA reserves the right to verify source of training.

_____ Other – Please contact the ISA for approval.

_____ A written verification from employer – Please complete the information below.

I hereby certify that my employee _____ has completed training in aerial rescue.

**By: _____ Supervisor/Manager/Owner
(Please circle)**

**Of: _____
(Company Name)**

Date of completion of training: _____

16. **Documentation of Insurance is Required for Approval for Tree Worker Exams held in North America**
(You are required to provide the following):

- 1. Important Information Regarding Insurance Coverage for the CTW Form**
- 2. ISA Certified Tree Worker Release, Waiver, and Indemnification Form**

(Rest of Page Intentionally Left Blank)

Important Information Regarding Insurance Coverage for the CTW

Individuals who participate in or volunteer for an ISA Certified Tree Worker examination using ISA insurance are covered by the ISA Climbers Event Policy. This includes coverage for set-up and tear-down of events (for volunteers) as well as during the event when in the climbing zones.

In the event of an accident, the ISA insurance policy provides \$50,000 (USD) in **excess medical benefit coverage**. This is not intended to be used as a primary medical insurance policy for those participating in the competition/workshop/examination. Any deductibles or co-pays you may incur from any other policies will not be covered under this policy. Coverage will only apply if the individual filing the claim has signed the required release form.

As the coverage limit of the Climbers Event Policy may not be adequate if a major injury were to be sustained, ISA strongly recommends that you have personal medical or health insurance, or long/short term disability insurance through your employer, or a self-insured policy to cover your medical expenses in the event of an accident. If you have insurance provided by a national health care plan, please be aware it may or may not cover any/all of your medical expenses incurred while traveling outside of your native country.

Check one below, then provide emergency contact and insurance provider/policy number.

This information is for emergency purposes and to help manage a claim if an accident were to occur.

- I have **employer provided** medical or long/short term disability insurance.
(Not workman's comp, but insurance coverage through your employer)
- I have **personal** medical or long/short term disability insurance coverage.
(Self-employed, or insurance not provided by your employer)
- I **do not have** adequate personal insurance coverage or am covered by a national health care plan.
(I understand that if I have an accident during my covered participation in the CTW examination/ event and do not have adequate personal insurance, the ISA climbers event insurance will be limited to only \$50,000 in coverage.)

Emergency Contact Name

Emergency Contact Phone

Insurance Provider

Policy #

Climber/Volunteer Printed Name

Climber/Volunteer Signature

Date

ISA CERTIFIED TREE WORKER EXAMINATION/EVENT
RELEASE, WAIVER, AND INDEMNIFICATION FORM

This ISA Certified Tree Worker Release, Waiver, and Indemnification Form, hereinafter referred to as "Release", is executed on _____, 201__ [current date], by _____ [candidate name] of _____ [address], _____ [city], _____ [county], _____ [state] _____ [country] ("Releasor").

In consideration of being permitted to participate in the Certified Treeworker Examination/Event conducted by INTERNATIONAL SOCIETY OF ARBORICULTURE (ISA), and the local ISA chapter/Associate Organization, _____, (Releasor's name) his/her legal representatives, heirs and assigns, releases, waives and discharges INTERNATIONAL SOCIETY OF ARBORICULTURE, or the local ISA chapter/Associate Organization, its officers and members, *promoters, sponsors, advertisers, owners and lessees of the premises*, and each of them, its officers and employees ("Releasees"), from all liability to the Releasor, legal representatives, heirs and assigns, for any and all loss or damage, and any claim or damages resulting from the same, on account of injury to Releasor's person or property, even injury resulting in death of the Releasor, whether caused by the negligence of Releasees or otherwise while the Releasor is competing, working, or for any purpose participating in the program.

Releasor agrees to indemnify the Releasees and each of them from any loss, liability, damage or cost incurred due to the presence of Releasor in or upon the premises, whether caused by the negligence of the Releasees or otherwise.

Releasor assumes full responsibility for the risk of bodily injury, death or property damage due to the negligence of Releasees or otherwise while in or upon the premises and while competing, officiating in, working or for any purpose participating in the program.

Releasor agrees that this Release is intended to be as broad and inclusive as permitted by the laws of the State of Illinois, and that if any portion of this agreement is held invalid, it is agreed that the balance shall, notwithstanding, continue in full legal force and effect.

Releasor has executed this Release the day and year first above written.

Releasor [Candidate] Printed Name

Releasor [Candidate] Signature

FOR PARENTS/GUARDIANS OF PARTICIPANTS OF MINORITY AGE

(UNDER AGE 18 AT TIME OF REGISTRATION)

This is to certify that I, as parent/guardian with legal responsibility for said minor child, do consent and agree to the above Release of all the Releasees, and, for myself, my heirs, assigns, and next of kin, I release and agree to indemnify and hold harmless the Releasees from any and all liabilities incident to my minor child's involvement or participation in these programs as provided above, EVEN IF ARISING FROM THE NEGLIGENCE OF THE RELEASEES, to the fullest extent permitted by law.

Parent/Guardian's Printed Name

EMERGENCY PHONE # _____

Parent/Guardian's Signature

DATE SIGNED: _____

17. **Applicant Signature Required for Certification**

By signing below, you acknowledge that you have read and agreed to the terms of the Certification Agreement and Release Authorization. The information you provided in this application is accurate and complete to the best of your knowledge.

Signature _____ Date _____

ISA communicates with the local chapter or associate organization that administered your exam. We want you to know that we share your contact information and certification exam score, expiration date, and other relevant details with your local chapter so they may monitor your certification status and administer certification-related programs and services.

ISA Certification Program
ISA Certified Tree Worker Climber Specialist® Program
Skills Exam Waiver Form

As a participant of the ISA Chapter or International Tree Climbing Championships (CTCC or ITCC), you may waive the work climb portion of the skills exam for the ISA Certified Tree Worker Climber Specialist® certification exam providing you satisfy all of the other requirements.

To obtain the waiver:

1. Successfully complete all events of the CTCC or ITCC
2. Successfully tie the following knots within one minute each:
 - a. Recognized friction hitch: tautline hitch, Blake's hitch, Distel, Schwabisch, or French Prusik (VT)
 - b. Cow hitch with a better half or timber hitch
 - c. Buntline hitch, anchor hitch, or double fisherman's bend (double fisherman's knot)
 - d. End-of-line: clove hitch or bowline
 - e. Sheet bend or quick hitch
 - f. Secured footlock ascending knot: Kleimheist or English Prusik
 - g. Midline knot: clove hitch or butterfly knot
3. Fill out the information below
4. Have an approved ISA Certified Tree Worker Climber Specialist® Evaluator sign this form
5. Submit this form with your application and payment when applying to take the ISA Certified Tree Worker Climber Specialist® examination

(Please keep a copy for your records)

Name: _____

Address: _____

City/State/Zip: _____

CTCC or ITCC Location: _____

Date: _____ Chapter: _____

The individual above has successfully completed all events in the CTCC/ITCC &/or country/province/state events. The individual has successfully tied the knots listed in step 2 above, within one minute each.

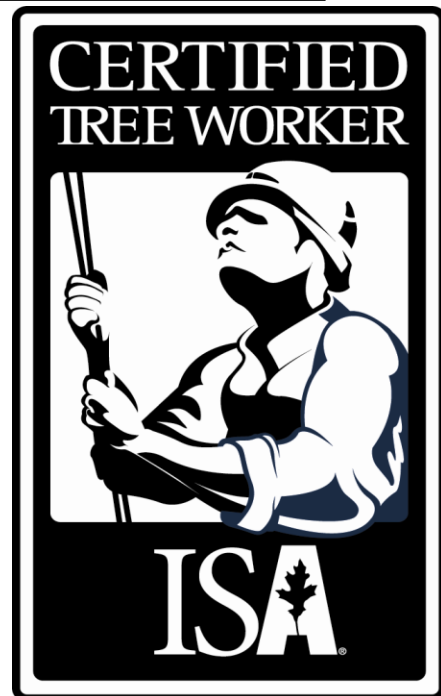
Name: _____

(please print)

Date: _____

Signature: _____

(ISA Certified Tree Worker Climber Specialist® Evaluator)





Certification Agreement and Release Authorization

The International Society of Arboriculture, Inc. (ISA) is a voluntary, non-profit, professional association. The ISA Certification Program certifies qualified practitioners in the field of arboriculture who have met the professional knowledge standards established by the ISA Certification Board.

As an applicant or certificant:

1. I acknowledge that I have read and understand all of the terms and conditions of ISA Certification as defined in the ISA Tree Worker Climber Specialist® Application Handbook and in policies of the ISA Certification Program.
2. I agree not to release confidential examination materials or participate in fraudulent test-taking practices.
3. I understand that the ISA Certification Program is separate and distinct from all other ISA programs and services. ISA Certification is not the same as ISA membership. Unless I am also an ISA Member, I cannot use any ISA Member marks or logos.
4. I agree to provide the ISA Certification Program with complete and accurate information related to my certification application and certification, including all changes to home or business address, telephone, or e-mail within sixty (60) days of such a change.
5. I agree that the ISA Certification Department has the right to contact any person or organization as part of the review of my initial application. I authorize the release of any information requested by ISA for the purpose of reviewing my application. I agree that ISA has the right to notify appropriate organizations if my application contains false information.
6. I understand that maintaining my ISA Certification is based on my fulfillment of all certification and recertification requirements.
7. I understand that certification granted by ISA does not represent licensure, registration, or other authorization to practice or to conduct business activities for a fee or otherwise.
8. I agree to indemnify and hold ISA and its agents, employees, representatives, and successors harmless against and release them from any and all third party claims, suits, complaints, losses, or liability (claims) (including attorney fees) arising out of or related to my ISA certification, my use and/or display of ISA Certification Program credentials or designations or references to the ISA Certification Program, my professional activities and services, or my other business activities.
9. I understand that ISA certification is personal to me and may not be transferred or assigned to any other individual, organization, or entity. With respect to my use and/or display of ISA certification marks in connection with professional business activities, I agree to comply with all applicable ISA policies, including ISA Certification Program Policy and Procedure Statement No. 0016, and as may be amended in the future.
10. After being granted ISA Certification, I understand that ISA may be asked by individuals or organizations to verify my certification, including dates of certification, and I agree that such information may be released.
11. I agree that ISA may publish certain professional information concerning me on the ISA Internet site, including my employer and business contact information. I may opt out of having this information published by contacting the ISA Certification Department at isa@isa-arbor.com. I further agree that information contained in my application for ISA certification may be used for research and statistical purposes.
12. In the event that my ISA certification expires, is suspended, or is revoked, I agree to immediately stop using and/or displaying the ISA Tree Worker Climber Specialist® certification mark, credential, and any other designation indicating an affiliation with ISA Certification. I agree to comply with any additional directives of the ISA Certification Program.
13. ISA retains sole ownership of all certificates and identification cards issued to the credential holder.

ISA International Society of Arboriculture Membership Application

ISA Membership dues are valid for 12 months from date of processing or your current expiration date. Memberships are non-transferable and non-refundable.

Name: _____ Certification ID or CSID (if known): _____

Member street address: _____ Home

Business

City: _____ State/Province: _____ Zip/Postal: _____ Country: _____

Phone: _____ Company: _____

E-mail: _____

Year of birth: _____ (required only for senior membership)

Select Type	<input type="checkbox"/> Professional	<input type="checkbox"/> Senior	<input type="checkbox"/> Associate	<input type="checkbox"/> Student
Price	US \$135	US \$70	US \$70	Free with chapter membership. (See table below for chapter membership pricing.) Or US \$30 for ISA only if no local chapter.
Eligibility Requirements	Anyone in good standing with ISA who wishes to help promote the professional practice of arboriculture.	Must be 62 or older, retired or working less than 15 hours per week and have been an ISA member for 10 cumulative years.	Must have a permanent residence in a province or country where English is not the official country language	Must be a student approved for membership in the local chapter or meet additional requirements below.
Additional Requirements/Information	None	Must submit a letter or email stating individual meets all of the above requirements; Send email to isa@isa-arbor.com.	None	If joining through ISA, include copy of current or upcoming schedule with a minimum of six credit hours in courses of study related to arboriculture.
Magazine Options * Unless online only is selected below	One bimonthly print edition included*; Online access to both magazines.	One bimonthly print edition included*; Online access to both magazines.	Restricted to online access to both magazines.	Online access to both magazines.
Select magazine type:	<input type="checkbox"/> Arborist News (AN) <input type="checkbox"/> Arboriculture & Urban Forestry (AUF) <input type="checkbox"/> AN and AUF (\$30 Extra) <input type="checkbox"/> Online only (Access to online publications only)			

I would like to receive a PRINT copy of the Membership Directory.

I would like to receive a printed ISA Product Catalog.

Referred by

Name: _____

Member ID: _____

E-mail: _____

ISA CHAPTER MEMBERSHIPS (Optional) Prices subject to change. Prices shown as: Chapter Price/Student Chapter Price

The following chapter memberships are valid for twelve months from date of processing or your current expiration date.

<input type="checkbox"/> Atlantic\$70/\$30 <small>(NB, NS, PE, NL)</small>	<input type="checkbox"/> Italy \$175/\$70	<input type="checkbox"/> New Zealand.....\$115/\$20	<input type="checkbox"/> Spain\$80/\$40
<input type="checkbox"/> Austria\$110/\$30	<input type="checkbox"/> Kentucky \$40/\$5	<input type="checkbox"/> Ohio.....\$45/\$20	<input type="checkbox"/> Texas**.....\$45/\$30
<input type="checkbox"/> Brazil\$75/\$30	<input type="checkbox"/> Michigan \$79/\$10	<input type="checkbox"/> Ontario \$90/\$75	<input type="checkbox"/> Utah\$45/Free
<input type="checkbox"/> Dutch.....\$80/\$80	<input type="checkbox"/> Mid-Atlantic** \$50/\$25 <small>(DC, MD, VA, WV)</small>	<input type="checkbox"/> Pacific Northwest** ... \$50/\$30 <small>(AK, BC, ID, OR, WA)</small>	<input type="checkbox"/> Western**\$50/\$25 <small>(AZ, CA, HI, NV)</small>
<input type="checkbox"/> Florida*** \$30/Free	<input type="checkbox"/> Midwestern \$30/\$30 <small>(KS, MO, NE, ND, OK, SD)</small>	<input type="checkbox"/> Penn-Del.....\$47/\$30	<input type="checkbox"/> Wisconsin\$45/\$15
<input type="checkbox"/> Hong Kong \$20/None	<input type="checkbox"/> Minnesota \$40/Free	<input type="checkbox"/> Rocky Mountain.....\$52/\$25 <small>(CO, MT, NM, WY)</small>	<input type="checkbox"/> ISA Student Only.....\$30
<input type="checkbox"/> Illinois\$45/\$25	<input type="checkbox"/> New England \$35/\$15 <small>(CT, ME, MA, NH, RI, VT)</small>	<input type="checkbox"/> Southern \$30/Free <small>(AL, AR, GA, LA, MS, NC, PR, SC, TN, VI)</small>	** Add \$10 for chapter-only memberships.
<input type="checkbox"/> Indiana..... \$40/\$25			*** Add \$20 for chapter-only memberships.

The following chapter memberships expire on December 31 annually. (31 December) Prices shown as: Chapter Price/Student Chapter Price

<input type="checkbox"/> Czech Republic.....\$55/\$35	<input type="checkbox"/> Germany\$135/\$30	<input type="checkbox"/> Norway\$69/\$30	<input type="checkbox"/> Quebec.....\$150/\$40
<input type="checkbox"/> Denmark.....\$115/\$55	<input type="checkbox"/> New Jersey..... \$35/\$30	<input type="checkbox"/> Prairie\$125/\$15 <small>(AB, MB, SK-Canada)</small>	<input type="checkbox"/> Sweden..... \$70/\$46
<input type="checkbox"/> New York.....\$65/\$15			

PROFESSIONAL AFFILIATION MEMBERSHIPS (Optional) Prices subject to change.

- | | |
|---|--|
| <input type="checkbox"/> Utility Arborist Association (UAA) \$40 | <input type="checkbox"/> Arboricultural Research and Education Academy (AREA) \$25 |
| <input type="checkbox"/> Society of Commercial Arboriculture (SCA) \$35 | <input type="checkbox"/> Society of Municipal Arborists (SMA) \$85 |

Please read and complete the reverse side of this form.

Total: [\$]

DEMOGRAPHIC INFORMATION

Please select your Consolidated Areas of Practice (*Circle Primary Group*)

Commercial/Residential/Tree Company • Municipal/Urban Forestry/Public Works/Government • Utility/Vegetation Management • Education/Training/Research/Extension • Landscaping/Landscape Architecture/Nursery • Supplier/Manufacturer • Other

Please select all the Job Functions that apply

Consultant • Educator • Landscape Architect/Horticulturist • Marketing/Sales • Municipal/Urban Forester • Owner/President • Researcher • Student/Apprentice • Supervisory/Management • Trainer • Tree Worker/Climber/Technician • Other

Gender: Male Female

PAYMENT INFORMATION Dues and payments are not deductible as charitable contributions for income tax purposes, although may be deductible as an ordinary business expense. No portion of your dues payment is used for lobbying purposes.

NOTE: Member dues payable in U.S. funds drawn on a U.S. bank. Members outside the U.S. wishing to pay in local currency should contact the chapter in your area. All membership prices subject to change without notice.

Payment type (Check one): Check Check number: _____ Visa MasterCard American Express

CC #: _____ Expiration date _____

Name on card: _____

Billing address same as member street address

Billing address of card holder _____ Zip/Postal: _____

Signature: _____ (Only if paying by credit card)

WHAT CAN I EXPECT?

Once your ISA membership has been processed, you will receive:

1. Two emails sent to the email address you provided on this application which will include:

- Your electronic receipt
- A welcome email providing:
 - Your ISA username and instructions on how to obtain your ISA password which will allow you access to the ISA members-only website.
 - Details on how to update your ISA information sharing preferences as you are initially opted in to all categories. It is important that you log in to your member account to make any changes.

2. Membership packet sent to the address listed on this application containing:

- Information on how to maximize your ISA membership benefits.
- Special "Thank You" coupon.

Please note: By joining ISA, you agree to the Code of Ethics as found on our website and you authorize ISA to make your contact information available to chapters, associate organizations, and our four Professional Affiliates so they can share information with you about educational seminars and other arboriculture purposes.

Thank you for helping to make the world a better place, one tree at a time.

Return completed application to ISA at PO Box 3129, Champaign, IL 61826-3129 or fax to +1 217.355.9516

To join online visit www.isa-arbor.com



International Society of Arboriculture
www.isa-arbor.com • p. +1 217.355.9411 • isa@isa-arbor.com